

Glenair Services Ltd & Glenair Installations **Ltd** **Quality Policy**

Glenair Services Ltd & Glenair Installations Ltd Manufactures assembles specialist heating and ventilation systems to Customer specific requirements including On-site installation.

The company views quality as the supply of high-specification, efficient products and & services in terms of reliability, performance, delivery, cost and financial control as well as meeting customer and applicable regulatory requirements,

The QMS supports the strategic direction of the organisation with the applicable support of our interested parties to ensure we continue to provide an extremely high standard of service ensuring timely deliveries, competitive pricing and a consistently high quality of service will be assured in establishing, meeting and maintaining customer and BS EN ISO 9001:2015 International Quality Standard requirements.

In so doing, it is our policy to work through the documented information and processes of the Quality Management System, ensuring that all activities are conducted appropriately and in line with our quality management system and objectives which will continual improve our business and customer satisfaction.

As Managing Director of Glenair Services Ltd & Glenair Installations Ltd, I am responsible for the quality of all our products and services. It is essential within the requirements of ISO 9001:2015 that when performing our individual tasks and daily responsibilities, all employees are aware of and act in accordance with the requirements of this Quality System, ensuring we maintain our high standards and accountability and continually improve the company operations, products and services

Glen Hood
Managing Director

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Signature
Manual copy - unsigned